Enable Mobile App Access

To begin using our new mobile app on your Apple or Android smartphone, you will first need to enable mobile banking within online banking.

To do this, log into online banking via our home page. If you have never registered for online banking before, you will need to register. See the Online Banking Tour for assistance with self-registering for online banking.

Once you log in, you will see buttons in the top right part of the screen. Select the "Mobile App" button.



After clicking the "Mobile App" button, a window will open where you can enable mobile access and set your quick balance accounts.



Click the drop down to select the account you want for your Quick Balance 1 and Quick Balance 2. To be able to login to the mobile app with your fingerprint, click Manage Fingerprint Authentication. If you do not want to set up a fingerprint login, click Save.

_	_	Maring Forward	Giring Back		Last Failed Log	in: 2/27/2018 11:21 AM
Su	ffix	Descrip	tion Current Balance Availa	able Balance 🔍 🏠		ISEN (#
	0	REGULAR SHA	Mobile Setup			
	73	CLEARING	moone oetap		Ű	Webs
	76	ETaps (AL Title	When you access your account with	a mobile device you may have up to two accou	unt balances displayed	
			immediately upon login. Choose the	account(s) you would like to display at login. The	his is an optional	
Sut	ffix	Descrip	setting.			Get a Loan Helpful L
	401	CREDIT CARD	Quick Balance Account 1:	888888-0 - REGULAR SHARES	~	
	402	CREDIT CARD	Quick Balance Account 2	888888-73 - OFFICIAL CHECKS CLEARING	~	
	402	xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx		and the second	to the second	
	403	CREDIT CARD	If your mobile device supports tinge mobile using your fingerprint to log y	rprint authentication, you can manage access to you in	o your account on	
		CREDIT CARD				
	405	000000000000000000000000000000000000000		Manage Fingerprint Authentication		Edit Recurring Transfe
	407	CREDIT CARD				
1						19
н	Entri	es				
	Acc	ount Suffix				
1	888	888 76				
88	8888	3-0 - REGULAR		6	Save Cancel	
					Gave Gainter	

If you select Manage Fingerprint Authentication, another window will open where you can see any existing fingerprint authorizations and you can set up a new authorization. Click Setup New Authentication, and then Finished.



You will return to the previous window and click save. Now you are ready to use your mobile app with fingerprint login!

Using the Mobile App

When you open the app from your smart phone, you will see the landing page with a login button, as well as, buttons for various links such as our Pocket 2 Pocket product, Free ATM Locator, Service Center Locator, and more. Select the "Login" button and enter your online banking username and password. Then select the "Login" button.



If you enabled fingerprint login while enabling mobile banking access, you will have the option to set up your fingerprint for logging in. To set this up, click "Register Fingerprint." If you do not want to set it up, you can click "Skip This Time." If you select Register Fingerprint, you will have to use your fingerprint.



If you did not enable fingerprint login, you selected Skip this Time, or if you've completed the fingerprint set up and login, you will arrive at the Home Screen for the mobile app. From this screen, you can view your account balances. You can also select the transfer button to begin a transfer, or you can select Pending to see the pending transactions on your account.



We hope you enjoy using the new mobile banking app! If you have any questions or need assistance using the app, please contact the credit union.